



Terms & Conditions — Member Agreement

Kreds App · Effective date: 1 May 2026 | Last updated: September 2026

Please read these Terms carefully before creating a Kreds account. By registering, you confirm that you have read, understood, and agree to be bound by them.

1. About Kreds

Kreds is a private membership platform that connects hospitality professionals in Copenhagen with participating venue partners. Members receive access to benefits and discounts at member venues. The service is operated by Kreds ApS, CVR 46635922, Falkonervænget 15, 1. th, 1952 Frederiksberg C, Denmark (referred to below as “Kreds”, “we”, or “us”).

2. Eligibility

To join Kreds, you must:

- Be at least 18 years old
- Work in the hospitality industry in Copenhagen (as a bartender, chef, sommelier, server, hotel staff, or similar role)
- Provide accurate information about your workplace and role during registration

We reserve the right to verify your eligibility and to suspend or remove accounts where eligibility cannot be confirmed.

3. Membership & Payment

3.1 Membership fee. The annual membership fee is 350 DKK. Some employers may subsidise this, in which case the subsidised amount will be stated at checkout. The fee is charged annually at the start of each membership period.

3.2 Renewal. Your membership renews automatically each year unless you cancel before the renewal date. You will receive a reminder by email at least 14 days before renewal.

3.3 Cancellation. You may cancel your membership at any time via the app or by emailing hello@kreds.dk. Cancellation takes effect at the end of your current membership period. We do not offer refunds for unused portions of a membership period, except where required by law.

3.4 Right of withdrawal. Under EU consumer law, you have 14 days from the date of purchase to withdraw from a digital service contract without giving a reason. If you wish to exercise this right, email hello@kreds.dk within 14 days of joining. We will issue a full refund within 14 days of receiving your withdrawal request.

Note: if you actively use the service during the 14-day period, you agree that we may charge a proportionate amount for the period of use.

4. Member Benefits

Kreds provides access to benefits and discounts offered by participating venue partners. These benefits:

- Are subject to availability and the venue's own terms
- May change at any time at the discretion of the venue
- Are for personal use only and cannot be transferred or shared
- Cannot be combined with other promotional offers unless stated by the venue

Kreds does not guarantee the availability of any specific benefit and is not responsible for a venue's failure to honour a benefit.

5. Acceptable Use

You agree not to:

- Share your membership access or benefits with others
- Provide false information during registration
- Use the app in any way that could harm Kreds, its members, or venue partners
- Attempt to circumvent or interfere with the app's security or functionality

We reserve the right to suspend or terminate your account if you breach these terms.

6. Intellectual Property

All content in the Kreds app and on kreds.dk — including the name, logo, design, and text — is owned by or licensed to Kreds. You may not reproduce, copy, or distribute any part of the service without our written permission.

7. Limitation of Liability

To the extent permitted by Danish law, Kreds is not liable for:

- Any indirect or consequential loss arising from your use of the service
- The acts or omissions of venue partners
- Temporary unavailability of the app due to maintenance or technical issues

Nothing in these Terms limits your statutory rights as a consumer under Danish or EU law.

8. Governing Law

These Terms are governed by Danish law. Any disputes arising from these Terms will be subject to the jurisdiction of the Danish courts. You may also use the EU Online Dispute Resolution platform at ec.europa.eu/consumers/odr.

9. Changes to These Terms

We may update these Terms from time to time. If we make significant changes, we will notify you by email or via the app at least 14 days before the changes take effect. Continued use of the service after that date constitutes acceptance of the updated Terms.

10. Contact

For questions about these Terms:

Kreds ApS · CVR 46635922

Email: hello@kreds.dk

Falkonervænget 15, 1. th, 1952 Frederiksberg C, Denmark